

# Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to **Rocka Website** (<https://rocka.co>) (or the “website” or “app”), it also applies to other sites or applications operated by RockaLabs LLC (the “Company”, “RockaLabs”, “we” or “us”) that do not have a specific privacy policy for themselves. It governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to RockaLabs LLC include RockaLabs, Lanzador, Moli.Market. The RockaLabs products are digital and offered as Software as a Service. By using RockaLabs products, you consent to the data practices described in this statement.

## The information we collect

RockaLabs LLC is a Controller of the personal data you (data subject) provide us. We collect the following types of personal data from you:

- **Personal information** may include but not be limited to: name, e-mail address, phone, address

### *Additional information:*

- If you purchase RockaLabs's products and services, we'll require billing and credit card information. This information is used to complete the purchase transaction. Billing and credit card information are not stored by RockaLabs' products and services, and will be safely stored by certified payment partners as Stripe, Braintree and PayPal or by Mobile Application Platforms such as Apple Inc. or Google Inc. in the case of In-App payments.
- Information about your computer hardware and software may be automatically collected by RockaLabs. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the product.
- Cookies: We employ cookies and similar technologies to keep track of your local computer's settings such as which account you have logged into and notification settings. Cookies are pieces of data that sites and services can set on your browser or device that can be read on future visits. We may expand our use of cookies to save additional data as new features are added to the Service. In addition, we use technologies such as web beacons and single-pixel gifs to record log data such as open rates for emails sent by the system.
- We may use third party web analytic tools such as Google Analytics on our website that employ cookies to collect certain information concerning your use of our Services. However, you can disable cookies by changing your browser settings. Further information about the procedure to follow in order to disable cookies can be found on your Internet browser provider's website via your help screen.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through any RockaLabs' products public message boards, this information may be collected and used by others.

## Where the information is processed

The Company is based in the United States. No matter where you are located, you consent to the processing and transferring of your information in and to the U.S. and other countries based on our cloud providers data centers.

No third party providers have access to your data, unless specifically required by law.

## Why we need your information

We need your personal data in order to provide you with the Service you are requesting:

- Contacting you back to fulfill any inquiry
- Sending you updates about our portfolio or services
- Giving you service notifications from any of the products

### **Our use of your personal information**

We use the information you provide in a manner that is consistent with this Privacy Policy. If you provide information for a certain reason, we may use the information in connection with the reason for which it was provided. For instance, if you contact us by email, we will use the information you provide to answer your question or resolve your problem. Also, if you provide information in order to obtain access to the Services, we will use your information to provide you with access to such services and to monitor your use of such services. The Company and its subsidiaries and affiliates (the “Related Companies”) may also use your information collected through the Services to help us improve the content and functionality of the Services, to better understand our users and to improve the Services. The Company and its affiliates may use this information to contact you in the future to tell you about services we believe will be of interest to you. If we do so, each marketing communication we send you will contain instructions permitting you to "opt-out" of receiving future marketing communications. In addition, if at any time you wish not to receive any future marketing communications or you wish to have your name deleted from our mailing lists, please contact us as indicated below.

### **Data retention**

We generally retain personal data for so long as it may be relevant to the purposes identified herein. To dispose of personal data, we may anonymize it, delete it or take other appropriate steps. Data may persist in copies made for backup and business continuity purposes for additional time.

Any personal data held by us for marketing and service update notifications will be kept by us until such time that you notify us that you no longer wish to receive this information. Please see ask us for our Data Retention Policy for more information on our personal data retention schedule.

### **Your data rights**

Should you believe that any personal data we hold on you is incorrect or incomplete, you have the ability to request to see this information, rectify it or have it deleted. Please contact us through [privacy@rocka.co](mailto:privacy@rocka.co) and ask for our Data Subject Access Request Form.

In the event that you wish to complain about how we have handled your personal data, please contact our Privacy Team at [privacy@rocka.co](mailto:privacy@rocka.co). Our Data Officer will then look into your complaint and work with you to resolve the matter.

If you still feel that your personal data has not been handled appropriately according to the law, you can contact the relevant supervisory authority and file a complaint with them.

### **Use of Cookies**

The RockaLabs website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize RockaLabs pages,

or register with RockaLabs site or services, a cookie helps RockaLabs to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same RockaLabs website, the information you previously provided can be retrieved, so you can easily use the RockaLabs features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the RockaLabs services or websites you visit.

### **Security of your Personal Information**

RockaLabs secures your personal information from unauthorized access, use, or disclosure. RockaLabs uses the following methods for this purpose:

- SSL for data transfer

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

### **Children Under Thirteen**

RockaLabs does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

### **Opt-Out & Unsubscribe**

We respect your privacy and give you an opportunity to opt-out of receiving announcements of certain information. Users may opt-out of receiving any or all communications from RockaLabs by contacting us here:

- Webpage: <https://rocka.co>
- Email: [privacy@rocka.co](mailto:privacy@rocka.co)

### **Changes to this Statement**

RockaLabs will occasionally update this Statement of Privacy to reflect company and customer feedback. RockaLabs encourages you to periodically review this Statement to be informed of how RockaLabs is protecting your information.

### **Contact Information**

RockaLabs welcomes your questions or comments regarding this Statement of Privacy. If you believe that RockaLabs has not adhered to this Statement, please contact RockaLabs at:

RockaLabs LLC  
Calle Agustin de Foxá 25  
Madrid, Madrid, Spain 28036

Email Address:  
[legal@rocka.co](mailto:legal@rocka.co)

Telephone number:  
+34684102065

Effective as of May 25th, 2017 · Last modification: May 25, 2018